

**NFR HQ-ENGG/N F RLY
TENDER DOCUMENT**

Tender No: TMCATMOUTSOURCING2026

Closing Date/Time: 16/07/2026 15:30

PCE acting for and on behalf of The President of India invites E-Tenders against Tender No **TMCATMOUTSOURCING2026** Closing Date/Time 16/07/2026 15:30 Hrs. Bidders will be able to submit their original/revised bids upto closing date and time only. Manual offers are not allowed against this tender, and any such manual offer received shall be ignored.

1. NIT HEADER

Name of Work	Deployment of 42 nos. ATM(Assistant Track Machine) through outsourcing for operation & maintenance and working activities of Track Machines in NFR for a period of 2 years(24 months) w.e.f. issue of LOA.		
Bidding type	Normal Tender		
Tender Type	Open	Bidding System	Two Packet System
Tender Closing Date Time	16/07/2026 15:30	Date Time Of Uploading Tender	23/06/2026 16:38
Pre-Bid Conference Required	No	Pre-Bid Conference Date Time	Not Applicable
Advertised Value	24464905.92	Tendering Section	TMC
Bidding Style	Single Rate for Each Schedule Item	Bidding Unit	
Earnest Money (Rs.)	272300.00	Validity of Offer (Days)	90
Tender Doc. Cost (Rs.)	0.00	Period of Completion	24 Months
Contract Type	Service - General	Contract Category	Expenditure
Bidding Start Date	02/07/2026		
Are JV allowed to bid	Yes	Number of JV Member Allowed	3
Are Consortium allowed to bid	No	Number of Consortium Member Allowed	0
Ranking Order For Bids	Lowest to Highest	Expenditure Type	Revenue

2. SCHEDULE

S.No.	Item Code	Item Qty	Qty Unit	Unit Rate	Basic Value	Escl.(%)	Amount	Bidding Unit
Schedule () A-Deployment of 42 nos. ATM(Assistant Track Machine) through outsourcing for operation & maintenance and working activities of Track Machines in NFR for a period of 2 years(24 months) w.e.f. issue of LOA.							24464905.92	
1	1	26208.00	Man-Days	933.49	24464905.92	AT Par	24464905.92	Above/ Below/Par
Description:- Deployment of ATM(Assistant Track Machine) through outsourcing for Operation & maintenance and work activities of Track Machines in NFR for a period of 2 years.(24 months)								

3. ITEM BREAKUP

No item break up added

4. ELIGIBILITY CONDITIONS

Important : All documents uploaded and remarks / confirmation entered by the bidders against any eligibility condition shall be opened as part of technical bid only

Special Financial Criteria

S.No.	Description	Confirmation Required	Remarks Allowed	Documents Uploading
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1	Financial Criteria: The bidders will be qualified only if they have minimum financial capabilities as below- (i) T1-Financial Turnover: --(Ref: as per para 2.6.1.2(i) of GCC of Service) The bidder should have an aggregate financial turnover not less than 1.5 times the advertised Bid value during the last three previous financial years and in the current financial year up to the date of opening of the tender. The audited balance sheet reflecting financial turnover certified by chartered accountant with his/her stamp, signature and membership number, UDIN number shall be considered.(As per ANNEXURE E of TD) (ii) T2-Liquidity: (Ref: as per para 2.6.1.2(ii) of GCC of Service) The bidder should have access to or has available liquid assets ,lines of credit and other financial means to meet cash flow that is valued at 5% of the estimated bid value net of applicant's commitments for other contracts. The audited balance sheet and/or banking reference certified by chartered accountant with his/her stamp, signature and membership number, UDIN Number shall be submitted by the bidder along with bid. Banking reference should contain in clear terms the amount that bank will be in a position to lend for this work to the applicant/member of the Joint Venture/Consortium. In case the Net Current Assets (as seen from the Balance Sheets) are negative, only the Banking references will be considered. Otherwise the aggregate of the Net Current Assets and submitted Banking references will be considered for working out the Liquidity. The banking reference should be from a Scheduled Bank in India and it should not be more than 3 months old as on date of submission of bids. The banking reference should be as per .(As per ANNEXURE B of TD)	No	No	Allowed (Mandatory)
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Special Technical Criteria

S.No.	Description	Confirmation Required	Remarks Allowed	Documents Uploading
1	Work Experience: The bidder should have satisfactorily completed in the last three previous financial years and the current financial year upto the date of opening of the tender,one similar single service contract**for a minimum of 35% of the advertised value of the bid. *Completed service contract includes on-going service contract subject to payment of bills amounting to at least 35% of the advertised value of the bid. **Similar nature work shall mean: "Outsourcing of semi- skilled /skilled manpower services in Track Machines/workshop/ production units in Railway/Railways PSUs"AND/OR "Outsourcing of Semi-skilled/skilled manpower services in any Government Organization /PSUs". Work experience certificate from private individual shall not be accepted. Certificate from public listed company/ private company/ Trusts having annual turnover of Rs. 500 crore and above subject to the same being issued from their Head Office by a person of the company duly enclosing his authorization by the management for issuing such credentials. Notes: The bidder shall upload details of work executed by them for the works to be considered for qualification of work experience criteria. Documentary proof such as completion certificates from the client clearly indicating the nature/scope of work, actual completion cost and actual date of completion for such work should be uploaded.(Annexure F&G) Value of successfully completed portion of any ongoing work up to the last day of the previous month of bid submission will also be considered for qualification of work experience criteria.	No	No	Allowed (Mandatory)
2	Other Criteria:-In two packet system of bidding, each bidder will be assigned score for the technical bid, scoring method is as per sub clause C. Other Criteria under item no. 1 ELIGIBILITYCRITERIA of Tender Document.	No	No	Allowed (Mandatory)

Bidders shall confirm and certify on the behalf of the tenderer including its constituents as under:

S.No.	Description
1	I/we the tenderer (s) am/are signing this document after carefully reading the contents.
2	I/We the tenderer(s) also accept all the conditions of the tender and have signed all the pages in confirmation thereof.
3	I/we hereby declare that I/we have downloaded the tender documents from Indian Railway website www.ireps.gov.in . I/we have verified the content of the document from the website and there is no addition, no deletion or no alteration to the content of the tender document. In case of any discrepancy noticed at any stage i.e. evaluation of tenders, execution of work or final payment of the contract, the master copy available with the railway Administration shall be final and binding upon me/us.

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4	I/we declare and certify that I/we have not made any misleading or false representation in the forms, statements and attachments in proof of the qualification requirements.
5	I/We also understand that my/our offer will be evaluated based on the documents/credentials submitted along with the offer and same shall be binding upon me/us.
6	I/We declare that the information and documents submitted along with the tender by me/us are correct and I/we are fully responsible for the correctness of the information and documents, submitted by us.
7	I/we certify that I/we the tenderer(s) is/are not blacklisted or debarred by Railways or any other Ministry / Department of Govt. of India from participation in tender on the date of submission of bids, either in individual capacity or as a HUF/ member of the partnership firm/LLP/JV/Society/Trust.
8	I/we understand that if the contents of the certificate submitted by us are found to be forged/false at any time during process for evaluation of tenders, it shall lead to forfeiture of the Bid Security and may also lead to any other action provided in the contract including banning of business for a period of upto two year. Further, I/we and all my/our constituents understand that my/our offer shall be summarily rejected.
9	I/we also understand that if the contents of the certificate submitted by us are found to be false/forged at any time after the award of the contract, it will lead to termination of the contract, along with forfeiture of Bid Security/Security Deposit and Performance guarantee and may also lead to any other action provided in the contract including banning of business for a period of upto two year.
10	I/We have read the clause regarding restriction on procurement from a bidder of a country which shares a land border with India and certify that I am/We are not from such a country or, if from such a country, have been registered with the competent Authority. I/We hereby certify that I/we fulfil all the requirements in this regard and am/are eligible to be considered (evidence of valid registration by the competent authority is enclosed)

Partnership firm/Joint Venture (JV) / Hindu Undivided Family (HUF) / Limited Liability Partnership (LLP) etc.

S.No.	Description
1	Partnership firm/Joint Venture (JV) / Hindu Undivided Family (HUF) / Limited Liability Partnership (LLP) etc. Please submit a certificate in the prescribed format (please download the format from the link given below). Non submission of the certificate, or submission of certificate either not properly filled in, or in a format other than the prescribed format shall lead to summary rejection of your offer. (Click here to download the Format of Self Certification)

5. COMPLIANCE

Important : All documents uploaded and remarks / confirmation entered by the bidders against any compliance condition shall be opened as part of technical bid only.

Check Lst

S.No.	Description	Confirmation Required	Remarks Allowed	Documents Uploading
1	" No post tender correspondence will be done with the participant tenderer(s) for deficient credentials noted during scrutiny of tender/offer nor any credential will be accepted after opening of the tender and the offer shall be decided on the basis of submitted/Credentials downloaded with offer only"	No	No	Not Allowed

Commercial-Compliance

S.No.	Description	Confirmation Required	Remarks Allowed	Documents Uploading
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1	Bid Security: (a)Subject to exemptions provided under para 4(iv)) of this document, the tender must be accompanied by a Bid Security as mentioned in tender documents, failing which the tender shall be summarily rejected. (b)The Tenderer(s) shall keep the offer open for a minimum period of 60 days (in case of two packet system of tendering 90days) from the date of closing of the Tender. It is understood that the tender documents have been issued to the Tenderer(s) and the Tenderer(s), is / are permitted to tender in consideration of the stipulation on his / their part that after submitting his / Their tender subject to the period being extended further, if required by mutual agreement from time to time, he will not resale from his offer or modify the terms and conditions thereof in a manner not acceptable to North East Frontier Railway. Should the tenderer fail to observe or comply with the foregoing stipulation, the amount deposited or Bank guarantee bond submitted as Bid Security for the due performance of the above stipulation, shall be forfeited to the Railway. (c)If his tender is accepted, (i)the Bid Security mentioned in sub para(a) above deposited in cash through epayment gateway will be retained as part security for the due and faithful fulfillment of the contract in terms of Clause 16 of the Standard General Conditions of Contract; (ii)the Bid Security mentioned in sub para(a) above submitted as Bank guarantee bond, will be encashed as part security for the due and faithful fulfillment of the contract in terms of Clause 16 of the Standard General Conditions of Contract. The Bid Security of other Tenderers shall, save as herein before provided, be returned to them, but the Railway shall not be responsible for any loss or depreciation to the Bid Security that may happen thereto while in their possession, nor be liable to pay interest thereon. (d)In case Contractor submits the Term Deposit Receipt/Bank Guarantee Bond towards either the Full Security Depositor the Part Security Deposit equal to or more than Bid Security, the Railway shall return the Bid Security so retained as per sub para(c) above, to the Contractor.	No	No	Allowed (Mandatory)
2	Please enter the percentage of local content in the material being offered. Please enter 0 for fully imported items, and 100 for fully indigenous items. The definition and calculation of local content shall be in accordance with the Make in India policy as incorporated in the tender conditions.	No	Yes	Allowed (Optional)

General Instructions

S.No.	Description	Confirmation Required	Remarks Allowed	Documents Uploading
1	For those conditions for which standard formats have been given in the uploaded document titled-Formats for uploading of various format. The information should only be submitted in these standard formats.	No	No	Not Allowed
2	The Railway reserves the right to verify all statements, information and documents submitted by the bidder in his tender offer, and the bidder shall, when so required by the Railway,make available all such information, evidence and documents as may be necessary for such verification. Any such verification or lack of such verification by the railway shall not relieve the bidder of its obligations or liabilities hereunder nor will it affect any rights of the railway thereunder.	No	No	Not Allowed
3	All tenderers are expected to submit full credentials with their tender to establish their capacity to undertake and successfully complete the tender work.	No	No	Not Allowed
4	It may be noted that submission of complete and accurate information is the responsibility of the tenderer. The Tender Inviting Authority reserves the right to verify, in any manner at its sole discretion, the accuracy of the information furnished by the Tenderer and if it is revealed that the Tenderer had submitted incorrect information to derive undue benefits, his Tender may be summarily rejected on these grounds	No	No	Not Allowed

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5	As per Railway Board letterNo.2017/En HM/25/11dt.24.05.2024, Performance guarantee at a rate of 5% of the contractual value shall be deposited by the successful bidder. The successful bidder shall have to submit a Performance Guarantee(PG) valuing 5% of the contract value in four separate parts of 25% each of the contract value, within 30 (thirty) days from the date of issue of Letter of Acceptance (LOA). Extension of time for submission of PG beyond 30(thirty) days and upto the date of submission of PG from the date of issue of LOA may be given by the Authority who is competent to sign the contract agreement. However, a penal interest of 15% per annum shall be charged for the delay beyond 30 (Thirty) days, i.e. from 31st day after the date of issue of LOA. Incase the contractor fails to submit the requisite PG after 60days from the date of issue of LOA, a notice shall be served to the contractor to deposit the PG immediately however not exceeding 90 days from the date of issue of LOA). In case the contractor fails to submit the requisite PG even after 90days from the date of issue of LOA, the contract shall be terminated duly forfeiting EMD and other dues, if any payable against that contract. The failed contractor shall be debarred from participating in re-tender for that work. Incase 60th day is a bank holiday or office closure next working days should be considered as the last day for submission of the PGs. Decision of Authority competent to sign the Contract Agreement would be final in case of any dispute.	No	No	Not Allowed
6	It is understood that you are agreed to abide by the conditions those are laid down in the tender document when you submit the tender.	No	No	Not Allowed
7	Tenders other than in form of e-Tendering shall not be accepted against this tender. For this purpose, tenderers are required to submit their offer in IREPS.	No	No	Not Allowed
8	Railway Administration will not be responsible for any delay/difficulties /inaccessibility of the down loading facility for any reason whatsoever. In case of any discrepancy between the tender documents down loaded from internet and the master copy available in the offices, the latter shall prevail and will be binding on the tenderer(s). No claim on this account will be entertained.	No	No	Not Allowed
9	The railway reserves the right to:	No	No	Not Allowed
9.1	Amend the scope and value of the work.	No	No	Not Allowed
9.2	Reject or accept any tender; and	No	No	Not Allowed
10	The tenderer(s) have to fill up all the documents as stated in document.	No	No	Not Allowed
11	Incomplete tenders are liable to be rejected without further correspondence.	No	No	Not Allowed
12	If any one or more of the detailed information furnished in the tenderer's documents is proved to be false at any stage, the contractor/ firm will be debarred then and there, from all the commitments connected with the tender and his/their tender/contract will be rejected/terminated and further action will be taken as per extant rules.	No	No	Not Allowed
13	The Railway reserves the right to reject any or all offers without assigning any reasons and his decision shall be final and binding.	No	No	Not Allowed
14	In case of two packet system of tendering, the Second packet (Finance Bid) of only eligible tenderers found in the first packet (Technical Bid) will be opened.	No	No	Not Allowed

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15	<p>(b)The successful bidder shall submit the Performance Guarantee (PG) in any of the following forms, amounting to 5% of the original contract value:- (i)A deposit of Cash; (ii) Irrevocable Bank Guarantee; (iii) Insurance Surety Bond as per Annexure-XXIV Note: 1. The provision of Insurance Surety Bond shall be for all contracts having DOC within 36 months only. 2. Incase DOC extends beyond 36 months, fresh Surety Bond any other form of Performance Guarantee prescribed in GCC for the balance amount shall be submitted by agency, otherwise necessary action will be taken as per terms of Agreement (iv) Government Securities including State Loan Bonds at 5% below the market value; (v) Pay Orders and Demand Drafts tendered by any Scheduled Commercial Bank of India; (vi)Guarantee Bonds executed or Deposits Receipts tendered by any Scheduled Commercial Bank of India; (vii) Deposit in the Post Office Saving Bank; (viii) Deposit in the National Savings Certificates; (ix)Twelve years National Defence Certificates; (x) Ten years Defence Deposits; (xi)National Defence Bonds and (xii) Unit Trust Certificates at 5% below market value or at the face value whichever is less. Also, FDR in favour of FA&CAO (free from any encumbrance) may be accepted. (c) The Performance Guarantee shall be submitted by the successful bidder after the Letter of Acceptance (LOA) has been issued, but before signing of the contract agreement. This P.G. shall be initially valid upto the stipulated date of completion plus 60 days beyond that. In case, the time for completion of work gets extended, the Contractor shall get the validity of P.G. extended to cover such extended time for completion of work plus 60 days. (d)The value of PG to be submitted by the Contractor is based on original contract value and shall not change due to subsequent variation(s) in the original contract value. (e)The Performance Guarantee (PG) shall be released after physical completion of the work based on 'Completion Certificate' issued by the competent authority stating that the Contractor has completed the work in all respects satisfactorily. (f) Whenever the contract is rescinded, the Performance Guarantee already submitted for the contract shall be encashed. (g) The Engineer shall not make a claim under the Performance Guarantee except for amounts to which the President of India is entitled under the contract (not withstanding and/or without prejudice to any other provisions in the contract agreement) in the event of: (i) Failure by the Contractor to extend the validity of the Performance Guarantee as described herein above, in which event the Engineer may claim the full amount of the Performance Guarantee. (ii) Failure by the Contractor to pay President of India any amount due, either as agreed by the Contractor or determined under any of the Clauses/Conditions of the Agreement, within 30 days of the service of notice to this effect by Engineer. (iii) The Contract being determined or rescinded under clause 62 of these conditions.</p>	No	No	Not Allowed
16	<p>The estimated requirement of semi-skilled staff 42 Nos. Therefore, the offered value cannot be less than the contractor's liability towards payment of (Minimum Wages, ESI@ 3.25%, ,EPF@ 13% considering ceiling including GST)and Bonus Rs.19.17/day/manpower, thereon as applicable on Semi Skilled category of Workers of particular nature of works & area 'C' as per classification of Ministry of Labour & Employment, Government of India vide notification No: File No 1 /6(3)/2025-LS-II Dated 28.03.2025 or as per the latest guideline of Government before closing date of the tender. Offers violating the above may summarily be rejected</p>	No	No	Not Allowed

Special Conditions

S.No.	Description	Confirmation Required	Remarks Allowed	Documents Uploading
1	Validity of the contract: This contract shall be valid for a period of 02 (two) years from the date of commencement. However, Railway reserves the right to extend or short closure of the contract as per requirement	No	No	Not Allowed

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2	Dispute: Any dispute arising out of interpretation of Drawings, specifications or any terms and conditions including special condition of the contract or arising during the execution of the work/contract, shall be settled by Railway and Railway's decision shall be final and binding on the contractor/bidder(s).	No	No	Not Allowed
3	•The Bidder shall be entirely responsible for sufficiency of rates quoted by him in his bid. The Contractor (Successful Bidder) shall be paid for only at quoted/accepted rates for the activities given in the schedule of work and as per specifications	No	No	Not Allowed
4	•The Contractor will also ensure that the personnel deployed are medically fit and will keep in record a certificate of their medical fitness. The Contractor shall withdraw such employees who are not found suitable by the office for any reasons immediately on receipt of such a request.	No	No	Not Allowed
5	•The personnel deployed by the Contractor shall be the employees of the Contractor for all intents and purposes and that the personnel so deployed shall remain under the control and supervision of the Contractor and in no case, shall a relationship of employer and employee between deployed personnel and the Buyer shall accrue/arise implicitly or explicitly. The Contractor and the personnel deployed at the Railway premises shall not divulge or disclose to any person ,any details of office, operational process, technical know-how, security arrangements and administrative /organizational matters as all are of confidential/secret in nature.	No	No	Not Allowed
6	•The quantities shown in the work schedule are only indicative which may increase or decrease as per actual requirement. Railway reserves the right to increase or decrease quantity against any item or delete any item as per requirement for which contractor shall not be entitled to any compensation	No	No	Not Allowed
7	•The Contractor's personnel should be polite, cordial, positive and efficient, while handling the assigned work. The Contractor shall be responsible for any act of indiscipline on the part of persons deployed by him. The Contractor shall be bound to prohibit and prevent any of their employees from being intoxicated while on duty, trespassing or acting in any detrimental or prejudicial to the interest of this office. The decision of the officer in-charge upon any matter arising under the clause shall be final and binding on the Contractor	No	No	Not Allowed
8	•The Contractor shall furnish complete details of the personnel to be deployed mentioning their names, address, age, qualification and police verification certificate. The name/list of all the employees along with police verification certificate should be submitted to the Office of Dy.CE/TMC, N. F. Railway before starting work where the screening of the staff proposed to be engaged will be carried out. No staff will be deployed for work without carrying out the above formalities.	No	No	Not Allowed
9	•All other terms and conditions mentioned in the tender document.	No	No	Not Allowed

Undertakings

S.No.	Description	Confirmation Required	Remarks Allowed	Documents Uploading
1	I/We have read the various conditions attached/referred to in this tender document and agree to abide by the said conditions.	No	No	Not Allowed
2	I /we also hereby agree to abide by the Indian Railways Standard General Condition of Contract for services -2018 with all correction slip up to date of closing of tender and to carry out the work according to the special conditions of contract and specification of materials and works as laid down by Railway in the attached special condition or specification, Schedule of rates with all correction slips up to date of closing of tender for the instant contract.	No	No	Not Allowed

Custom

S.No.	Description	Confirmation Required	Remarks Allowed	Documents Uploading
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1	Documents for Geographical presence i.e. Firm registration certificate /Trade license / Rent agreement (not less than 02 years) of state of consignee(i.e. Assam) should be uploaded alongwith the tender .If tenderer does not upload any one of the above mentioned documents along with the offer ,the offer will be summarily rejected.	No	No	Allowed (Mandatory)
2	•All other terms and conditions ,special conditions, mandatory documents and annexures as mentioned in the tender document will be part of this tender. The bidders must follow the complete Tender document and General Conditions of Contract for Services -2018 and updated with correction slips issued up to date of inviting of Tender.	No	No	Allowed (Mandatory)

6. Documents attached with tender

S.No.	Document Name	Document Description
1	GCC-Services-2018_compressed_1.pdf	GCC Service 2018
2	Tenderdocumentfinal_compressed.pdf	Tender document

This tender complies with Public Procurement Policy (Make in India) Order 2017, dated 15/06/2017, issued by Department of Industrial Promotion and Policy, Ministry of Commerce, circulated vide Railway Board letter no. 2015/RS(G)/779/5 dated 03/08/2017 and 27/12/2017 and amendments/ revisions thereof.

As a Tender Inviting Authority, the undersigned has ensured that the issue of this tender does not violate provisions of GFR regarding procurement through GeM.

Signed By: AJAY KUMAR VERMA

Designation : Dy.CE/TMC/MLG